

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 10/824,178 Confirmation No.: 6347
Applicant : Chitra JAIN, et al.
Filed : April 14, 2004
Title : System and Method for Providing Personalized Customer Assistance Using a Financial Card Having an RFID Device
TC/Art Unit : 3688
Examiner: : Jean D. JANVIER

Docket No. : 67519.001042
Customer No. : 21967

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NOTICE OF INCOMPLETE RESPONSE

Sir,

This Amendment is a response to the Notice of Incomplete Amendment mailed October 15, 2009. Applicants respectfully request reconsideration of all rejections in the Office Action.

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this response.

Remarks/Arguments begin on page 11 of this response.